

REPLACES: Please discard TR14-03 dated November 26, 2014

SUBJECT: 2015 KAWASAKI TECHNICAL TRAINING SCHEDULE

PRODUCT AND SERVICE TRAINING

In its first step toward creating new Kawasaki Certified Service departments at dealerships, Kawasaki has revitalized its technical training for 2015. Kawasaki will provide training that counts, that focuses on the skills that address dealers' needs, sharpens technicians' skills and expands their knowledge for servicing the latest Kawasaki products. The first part of this revitalization is one new Hands-On course, an added new training location that is more centralized, and the all-important Service Update 2015 Seminar.

The new Kawasaki Street Bike Pro Service Hands-On course will focus on servicing Kawasaki's street motorcycles, with tasks emphasizing the 600 and 15,000-mile scheduled maintenance procedures, basic troubleshooting and KDS diagnostics. We have also combined last year's Mule and Teryx course into one Kawasaki Side x Side Pro Service class for more efficiency, plus the Kawasaki Ultra® Pro Service and Team Green™ Race Prep course return this season.

Kawasaki also has partnered with Universal Technical Institute in Houston, Texas, for the 2015 training season to provide a more centralized location for many dealers' convenience. The facilities in Atlanta, Georgia; Cleveland, Ohio; Eatontown, New Jersey and Irvine, California will continue to host Hands-On courses.

Kawasaki technical training helps you build your Service Department into one that creates goodwill in all your customers and develops the kind of reputation that comes from knowledgeable, skilled technicians who do the job right the first time. Super Techs really do make Super Shops!

Happy customers are repeat customers and nowhere is this more true than in the Service Department, where getting the job done right, and done right the first time, is crucial to the success of your entire dealership. Sign up now for the 2015 training season. Space is limited so don't delay

Kawasaki Service Update 2015 Seminar

Recommended attendees: Product Oriented Sales staff and Service Department staff

Students attending this seminar receive detailed product information on the new 2015 model Kawasaki motorcycles, including the radical Ninja H2™ and H2R, and MULE PRO-FXT™ Side x Side vehicle. Special emphasis will also be placed on current service issues and how to correct them. All attendees receive the Kawasaki Service Update 2015 manual. Service Update 2015 quizzes will be available on-line through the K-Tech Learning Center which allows attendees to receive completion certificates for mastering the material.

*New locations have been added for 2015 so be sure and check our schedule for locations nearest your Dealership.

2015 HANDS-ON TRAINING COURSE DESCRIPTIONS

Kawasaki Street Bike Pro Service 2015

This 2-day course will train the technician to look up street bike service bulletins on K-Dealer, correctly use VIP, perform assigned tasks relative to 600-mile and 15,000-mile services, including valve adjustment and throttle synchronization, properly service both foam and paper type air filters, service a clutch, perform an assigned project relative to wheels/tires/and brakes, perform basic engine troubleshooting such as a- cylinder compression test and a cylinder leakdown test, and perform both onboard (dealer mode) and KDS diagnostics.



Kawasaki Side x Side Pro Service 2015

This 3-day course will train the tech to look up Mule and Teryx service bulletins on K-Dealer, bleed a 620 Mule cooling system, time a diesel Mule fuel injection pump, inspect a CVT belt, synchronize Teryx throttle bodies, perform fuel pump tests on both the Mule and the Teryx, perform TPS tests, use both dealer mode and KDS to retrieve DFI fault codes, and retrieve EPS fault codes and set EPS steering neutral position. The new MULE PRO-FXT™ is included.



Kawasaki Ultra Pro Service 2015

This 3-day course will train the technician to look up Ultra service bulletins on K-Dealer, find true TDC for valve adjustment purposes on the Ultra using the indicator and coupler method, remove and inspect an exhaust filter, remove and replace and properly tension a supercharger drive belt, inspect the jet pump, properly fog a supercharger using Kawasaki procedure, register one or more electronic keys, demonstrate in writing understanding of Ultra storage and service after submersion needs, and retrieve DFI fault codes using both dealer mode and KDS.



Kawasaki Team Green Race Prep 2015

In this 2-day course the tech will disassemble and reassemble KX™ 250F and KX™ 450F engines, and disassemble and reassemble the KX™ 250F and KX™ 450F front fork and rear shock. The student will also demonstrate through assessment familiarity with the DFI system's seven built-in maps, and will change maps on a vehicle and note the performance changes, as well as change settings within a given map and note the changes. The student will retrieve fault codes using KDS, and will participate in class discussions about chassis, suspension, and engine tuning principles as they apply to track conditions, rider style and different types of racing.



K-TECH LEARNING CENTER ONLINE TRAINING

The K-Tech Learning Center is your portal for online Kawasaki Technical Training. Log-in to view K-Tech Training course schedules, sign up for courses, view maps for any of the training locations, or view online training course descriptions that will fulfill the Specialist training requirements in the new Kawasaki Certified Service program. If you have attended Kawasaki Training in the recent past you will likely have an account. If you need help with your log-in information, please contact Kawasaki Support at (949) 770-0400 ext. 2441, 2551, 2465 or 2483 to retrieve lost login information. There are now 42 online technical training opportunities.



COST

Hands-On courses are \$100 per attendee.

Service Update 2015 is \$60.00 per participant for the first two from a dealership, additional participants from the same dealership are free. Lunch is provided.

HOW TO SIGN UP

Class sizes are limited and reservations are taken on a first-come, first-served basis, so it is a good idea to sign up early. Reservations can be made at any time through the K-Tech Learning Center on K-Dealer, by calling Kawasaki at (949)770-0400 ext. 2551, 2483 or 2465, faxing the form at the end of this bulletin, or by e-mailing the following to *technical.services@kmc-usa.com* with "Service Update—your Dealer Number" (example Service Update—1234) or "Hands-On—your Dealer Number" in the subject line.

- dealership number;
- name of dealership;
- date, title and location of class/seminar.
- attendees' names;
- contact name and phone number;

Students may attend K-Tech training courses at any location. If you are signed up but unable to attend a class or seminar, please call and notify us of your cancellation.

Note that "no shows" for the Service Update 2015 Seminar will be billed the usual \$60.00 per student, per day if not canceled 48 hours before class.








PLEASE NOTE:








Kawasaki Service Update 2015 training is mandatory for all Kawasaki Dealerships. If you are unable to attend the Service Update 2015 Seminar Kawasaki will bill your parts account \$60.00 and you will receive a copy of the Service Update 2015 Manual.

Kawasaki's 2015 training season is characterized by our ongoing commitment to training your technicians in real-world skills they will use every day in your dealership. Come to Kawasaki Training 2015 and join Kawasaki in moving the needle on customer satisfaction through improved vehicle technical service.





KAWASAKI MOTORS CORP., U.S.A.

Dates & Locations Service Update Seminar 2015

<u>State</u>	<u>Course</u>	<u>City</u>	<u>Seminar Location</u>
AL			
1/26/2015	Kawasaki Service Update 2015	Birmingham	Barber Vintage Motorsports Museum 
AR			
1/12/2015	Kawasaki Service Update 2015	Little Rock	Pulaski Technical College Little Rock So.
AZ			
1/8/2015	Kawasaki Service Update 2015	Phoenix	Motorcycle Mechanics Institute
CA			
1/19/2015	Kawasaki Service Update 2015	Fresno	Fresno Hotel & Conference Center
2/3/2015	Kawasaki Service Update 2015	Roseville	Holiday Inn Express Roseville
2/5/2015	Kawasaki Service Update 2015	Hayward	Fairfield Inn and Suites
3/2/2015	Kawasaki Service Update 2015	Irvine	Kawasaki West Training Center
3/3/2015	Kawasaki Service Update 2015	Irvine	Kawasaki West Training Center
CO			
1/21/2015	Kawasaki Service Update 2015	Aurora (Denver)	Doubletree - Aurora
FL			
1/19/2015	Kawasaki Service Update 2015	Orlando	Motorcycle Mechanics Institute
GA			
2/2/2015	Kawasaki Service Update 2015	Atlanta 	Kawasaki South Training Center
IA			
1/23/2015	Kawasaki Service Update 2015	Des Moines	Ramada Tropics Resort and Conference Ctr.
IL			
2/17/2015	Kawasaki Service Update 2015	Bloomington 	Holiday Inn & Suites: Bloomington Airport
IN			
1/20/2015	Kawasaki Service Update 2015	Indianapolis	Indianapolis Marriott East 
KS			
1/20/2015	Kawasaki Service Update 2015	Overland Park	Doubletree Overland Park
LA			
1/14/2015	Kawasaki Service Update 2015	Baton Rouge	Holiday Inn Baton Rouge So.
MD			
1/8/2015	Kawasaki Service Update 2015	Laurel	Holiday Inn Laurel West
MI			
2/4/2015	Kawasaki Service Update 2015	Grand Rapids	Hilton Grand Rapids Airport
MN			
1/23/2015	Kawasaki Service Update 2015	Bloomington (Minneapolis)	Embassy Suites Bloomington
MO			
1/22/2015	Kawasaki Service Update 2015	St. Louis	Hampton Inn Suites 
MS			
2/3/2015	Kawasaki Service Update 2015	Clinton	Hampton Inn 
MT			
1/19/2015	Kawasaki Service Update 2015	Bozeman	Best Western Grantree
NC			
1/13/2015	Kawasaki Service Update 2015	Roanoke Rapids 	Hilton Garden Inn Roanoke Rapids
2/10/2015	Kawasaki Service Update 2015	Hickory	Courtyard Hickory
NE			
1/21/2015	Kawasaki Service Update 2015	Lincoln	Southeast Community College

<u>State</u>	<u>Course</u>	<u>City</u>	<u>Seminar Location</u>
NH			
2/17/2015	Kawasaki Service Update 2015	Portsmouth	Courtyard Marriott 
2/19/2015	Kawasaki Service Update 2015	West Lebanon	Fireside Inn and Suites
NJ			
1/22/2015	Kawasaki Service Update 2015	Eatontown	Kawasaki East Training Center
1/23/2015	Kawasaki Service Update 2015	Eatontown	Kawasaki East Training Center
NM			
1/14/2015	Kawasaki Service Update 2015	Albuquerque	Hilton Garden Inn Albuquerque/Uptown
NV			
2/2/2015	Kawasaki Service Update 2015	Las Vegas	Courtyard Marriott Las Vegas South 
NY			
1/20/2015	Kawasaki Service Update 2015	East Syracuse	Hilton Garden Inn Syracuse
1/29/2015	Kawasaki Service Update 2015	Plainview	Holiday Inn Plainview
OH			
1/12/2015	Kawasaki Service Update 2015	Cleveland (N Randall)	PowerSport Institute
1/23/2015	Kawasaki Service Update 2015	Columbus	Courtyard Marriot Columbus Airport
OK			
1/20/2015	Kawasaki Service Update 2015	Oklahoma City	Embassy Suites, OK City
PA			
1/6/2015	Kawasaki Service Update 2015	Essington (Philadelphia)	Clarion Hotel & Conference Center
2/3/2015	Kawasaki Service Update 2015	Indiana 	Holiday Inn - Indiana
RI			
2/3/2015	Kawasaki Service Update 2015	Providence 	MTTI Technical Training School
SC			
2/4/2015	Kawasaki Service Update 2015	Columbia	Spring Hill Suites 
TN			
1/27/2015	Kawasaki Service Update 2015	Murfreesboro (Nashville)	Sloan's Kawasaki
TX			
1/27/2015	Kawasaki Service Update 2015	New Braunfels	Courtyard River Village 
1/29/2015	Kawasaki Service Update 2015	Houston	Universal Technical Institute 
2/18/2015	Kawasaki Service Update 2015	Arlington (Dallas)	Hampton Inn & Suites Dallas-Arlington-So.
UT			
1/7/2015	Kawasaki Service Update 2015	Salt Lake City	Hilton Garden Inn Salt Lake City Airport
WA			
1/15/2015	Kawasaki Service Update 2015	Tacoma	Bates Technical College
WI			
2/12/2015	Kawasaki Service Update 2015	Oconomowoc (Milwaukee)	Hilton Garden Inn
WV			
2/5/2015	Kawasaki Service Update 2015	Charleston	Holiday Inn Express, Charleston

KAWASAKI HANDS-ON 2015 COURSE SCHEDULE*

Course	Location	Start Date	End Date
Kawasaki Side x Side Pro Service 2015 	Eatontown, NJ	1/12/15	1/14/15
	Irvine, CA	1/12/15	1/14/15
	Cleveland (N. Randall) OH	1/13/15	1/15/15
	Atlanta, GA	1/19/15	1/21/15
	Houston, TX	2/3/15	2/5/15
	Atlanta, GA	2/9/15	2/11/15
	Houston, TX	2/10/15	2/12/15
	Irvine, CA	2/23/15	2/25/15
	Houston, TX	2/24/15	2/26/15
	Cleveland (N. Randall) OH	3/9/15	3/11/15
	Eatontown, NJ	3/9/15	3/11/15
	Irvine, CA	3/16/15	3/18/15
	Kawasaki Street Bike Pro Service 2015 	Eatontown, NJ	1/15/15
Irvine, CA		1/26/15	1/27/15
Eatontown, NJ		2/9/15	2/10/15
Kawasaki Team Green™ Race Prep 2015 	Irvine, CA	1/15/15	1/16/15
	Eatontown, NJ	2/11/15	2/12/15
	Atlanta, GA	2/19/15	2/20/15
	Atlanta, GA	2/26/15	2/27/15
	Irvine, CA	3/4/15	3/5/15
Kawasaki Ultra® Pro Service 2015 	Atlanta, GA	1/26/15	1/28/15
	Eatontown, NJ	1/26/15	1/28/15
	Cleveland (N. Randall) OH	1/27/15	1/29/15
	Irvine, CA	2/9/15	2/11/15
	Atlanta, GA	2/23/15	2/25/15
	Eatontown, NJ	2/23/15	2/25/15
	Irvine, CA	3/9/15	3/11/15
Cleveland (N. Randall), OH	3/16/15	3/18/15	

KAWASAKI TRAINING

KAWASAKI SERVICE UPDATE 2015 KAWASAKI PRO SERVICE 2015 HANDS-ON CLASSES FAX ENROLLMENT FORM

Fax to (949) 460-5733

PLEASE PRINT CLEARLY

DEALER NO.	DEALERSHIP NAME:
AUTHORIZED CONTACT:	TITLE:
CLASS/SEMINAR LOCATION (CITY)	

Attendee Name (please print clearly)	Course	Date
1.	Check one: <input type="checkbox"/> Service Update <input type="checkbox"/> SxS <input type="checkbox"/> Street Bike <input type="checkbox"/> Team Green <input type="checkbox"/> Ultra	
2.	Check one: <input type="checkbox"/> Service Update <input type="checkbox"/> SxS <input type="checkbox"/> Street Bike <input type="checkbox"/> Team Green <input type="checkbox"/> Ultra	
3.	Check one: <input type="checkbox"/> Service Update <input type="checkbox"/> SxS <input type="checkbox"/> Street Bike <input type="checkbox"/> Team Green <input type="checkbox"/> Ultra	
4.	Check one: <input type="checkbox"/> Service Update <input type="checkbox"/> SxS <input type="checkbox"/> Street Bike <input type="checkbox"/> Team Green <input type="checkbox"/> Ultra	
5.	Check one: <input type="checkbox"/> Service Update <input type="checkbox"/> SxS <input type="checkbox"/> Street Bike <input type="checkbox"/> Team Green <input type="checkbox"/> Ultra	

If you would like confirmation to be sent by fax or email, please list below:

Fax: _____ **Email:** _____